

BULLETIN



A Communication for Financial Professionals

Date: 9/3/26
To: Life Insurance Producers, Broker General Agencies, Management, Office Administrators, and Technical Staff
Subject: Indiana Disaster Relief
Category: Compliance

Indiana Disaster Relief – Severe Weather

Effective August 13, 2026, Governor Braun issued Executive Order 26-21 which declared a statewide disaster emergency in response to recent severe weather, derecho, tornadic activity, and flooding events throughout Indiana. The Indiana Department of Insurance issued Bulletin 280, establishing a statewide insurance moratorium. Pacific Life is providing accommodations for impacted policyowners who reside in Indiana.

Review the information below for the applicable time frame and requirements:

- **Moratorium Period:** August 17, 2026 through October 16, 2026 (unless extended).
- **Designated Area:** Entire State of Indiana.
- **Retroactive Relief:** Pacific Life will review and reverse qualifying cancellations or non-renewals that occurred between August 10, 2026 and August 16, 2026.
- **Affected Policies:** Pacific Life is suspending premium-related cancellations and non-renewals for policyowners directly affected by the disaster during the moratorium period. The moratorium extends payment deadlines but does not waive premium obligations. Late-payment penalties are suspended during the moratorium period, and payment plans or additional accommodations may be offered, as appropriate.

Consideration is given to other policyowners who may have been impacted by the disaster and are experiencing disaster-related hardship. Policyowners should contact Pacific Life for assistance.

Life Insurance Producers, Broker General Agencies, Management, and Office Administrators are encouraged to contact clients in affected areas to inform them of this accommodation.

Our customer service representatives are available to assist you from 6:00 AM to 5:00 PM Pacific Time, Monday through Friday.

- For Pacific Life policy numbers beginning with “2L,” please call (844) 276-0193.
- For all other Pacific Life policy numbers, please call (800) 800-7681.

Pacific Life is a product provider. It is not a fiduciary and therefore does not give advice or make recommendations regarding insurance or investment products.

(800) 800-7681 | (888) 595-6996

PacificLife.com

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The home office for Pacific Life Insurance Company is located in Omaha, Nebraska. The home office for Pacific Life & Annuity Company is located in Phoenix, Arizona.

**No bank guarantee • Not a deposit • May lose value
Not FDIC/NCUA insured • Not insured by any federal government agency**



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